# Much Ado About Social Outcomes?

Skill Effort, mismatches, and their relation with non-economic outcomes and job satisfaction

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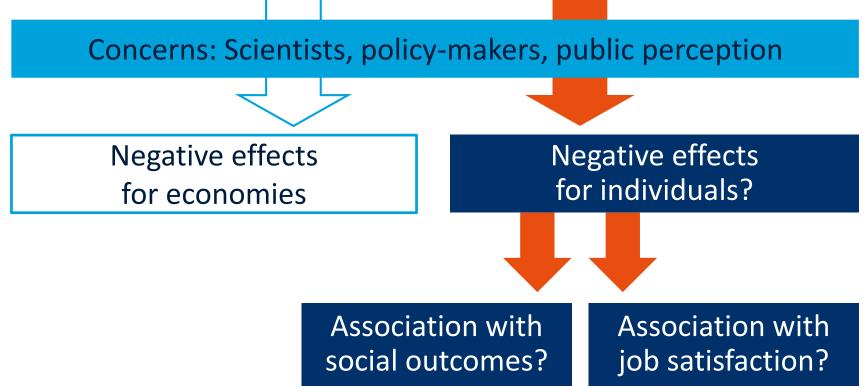
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# **Skill Mismatch**

= Sub-optimal allocation of workers to jobs resulting in over- or under-qualification [OECD, 2015]



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## What we show

- Skill effort and skill mismatches are related to social outcomes, such as political efficacy.
- There is no effect of mismatches on job satisfaction if we use objective measures for the skill match. Job satisfaction is driven by skill use.

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# **Objectives**

- We seek to capture the broader impact of skills mismatches, investigating non-economic, social outcomes [Sloane, 2003; OECD, 2016] such as:
  - Political efficacy
  - Generalised trust
  - Job satisfaction
- We contribute to sociological research by adapting a new approach to measure skill mismatch: The Skill Effort Concept [van der Velden & Bijlsma, 2017]

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# The 'Skill Effort' Concept [van der Velden and Bijlsma, 2017]

Measuring skill mismatch with a **new theoretical perspective** 

- Self-efficacy theory [Bandura, 1977]
  *Proficiency increases with experience*
- Use-it-or-lose-it theories [e.g. Salthouse, 2006]
  Without frequent use, skills depreciate



# The 'Skill Effort' Concept [van der Velden and Bijlsma, 2017]

Skill Effort is defined as the multiplicative function of two inputs:

# Skill Effort = Skill Proficiency \* Skill Use

**Intuitive Understanding:** Skills can have no effect if they are not put to productive use – and, vice versa, using skills can only have a small effect if proficiency is low.



# **Previous studies on mismatches...**

- ... merely focused on wages.
- ... often focused on educational mismatches instead of skill mismatches.
- ... are often based on self-reported, subjective mismatches instead of objective measures of the skill match.

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# **Theory driven model specification**

- Standard **ORU-model specification** [see Duncan and Hoffman, 1981]
- Matching models assume that the combination of supply and demand of skills determines outcomes
- Whether the effects of mismatches (e.g. on job satisfaction) are negative or positive depends on the reference group:

Workers in same job as reference  $\rightarrow$  positive returns



# **Hypotheses**

- H1: Required skills and required skill effort
  have a positive effect on social
  outcomes and job satisfaction.
- H2: Overperformance has a positive effect
  on social outcomes and job satisfaction as
  additional skills pay off, whereas
  underperformance negatively affects the
  outcomes under study.



# **Data & Methods**

- OECD Survey of Adult Skills (PIAAC); Round I
- Sample: 31.387 male fulltime working employees
- Focus on **numeracy** skills (literacy as robustness check)
- **Dichotomised** dependent variables
- Multilevel mixed-effects logistic regression models
- Goodness of fit: Log likelihood ratio tests
- Weighting: Rescaling to cluster size approach



# **Comparison of existing** (skill) mismatch measures

Objective skill mismatch measures

(= alternatives to the skill effort concept)

- Allen, Levels, and van der Velden, 2013: Relative use of skills
- Pellizari and Fichen, 2013 (OECD): Realised Matches

#### Educational mismatch

• **ORU-model** capturing years of education

#### Subjective skill mismatch measure

• Direct worker self-assessment



# Findings

Relation between skill effort, mismatches, and

- 1. political efficacy,
- 2. generalised trust, and
- 3. job satisfaction,
- each as binary outcome.

Comparison of different mismatch models

All tables display odds ratios, obtained using weighted multilevel-mixed effect logistic regression models

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# **DV: Political Efficacy**

Variables	Skill effort (2017)	Allen et al. (2013)	Pellizari & Fichen (2013)	ORU model	Direct self-assess.
Required skill effort (standardised)	1.737***				
Overperformance (std)	1.202***				
Underperformance (std)	0.825***				
Skill use (D. = Dummy) Overskilled (D.) Underskilled (D.)		1.508*** 1.453*** 0.581***	1.395***		1.388***
Overskilled (D.) Underskilled (D.)			1.210*** 0.919		
Required Edu. (std) Overeducation (std) Undereducation (std)				1.595*** 1.155*** 0.919***	
Overskilled DSA (D.) Underskilled DSA (D.)					1.076 1.226***
N <sub>individuals</sub> N <sub>countries</sub>	32,242 22	32,242 22	31,823 22	31,922 22	32,003 22

# **DV: Generalised Trust**

Variables	Skill effort (2017)	Allen et al. (2013)	Pellizari & Fichen (2013)	ORU model	Direct self-assess.
Required skill effort (standardised)	1.706***				
Overperformance (std)	1.145***				
Underperformance (std)	0.864***				
Skill use (D. = Dummy) Overskilled (D.) Underskilled (D.)		1.429*** 1.606*** 0.616***	1.324***		1.324***
Overskilled (D.) Underskilled (D.)			1.139* 1.007		
Required Edu. (std) Overeducation (std) Undereducation (std)				1.672*** 1.197*** 0.895***	
Overskilled DSA (D.) Underskilled DSA (D.)					0.907 1.000
N <sub>individuals</sub> N <sub>countries</sub>	32,304 22	32,304 22	31,885 22	31,984 22	32,058 22

# **DV: Job Satisfaction**

Variables	Skill effort (2017)	Allen et al. (2013)	Pellizari & Fichen (2013)	ORU model	Direct self-assess.
Required skill effort (standardised)	1.290***				
Overperformance (std)	0.993				
Underperformance (std)	0.962				
Skill use (D. = Dummy) Overskilled (D.) Underskilled (D.)		1.190*** 0.966 0.857**	1.177***		1.175***
Overskilled (D.) Underskilled (D.)			0.934 1.118		
Required Edu. (std) Overeducation (std) Undereducation (std)				1.302*** 0.968 1.029	
Overskilled DSA (D.)					0.669***
Underskilled DSA (D.)					0.770**
N <sub>individuals</sub> N <sub>countries</sub>	32,368 22	32,368 22	31,947 22	32,046 22	32,121 22

# Conclusion

- 1. There is no relation between objective mismatches and job satisfaction.
- 2. Skills and skill **mismatches are related to social outcomes**, such as political efficacy.
- 3. 'Skill effort' combination of proficiency and skill use as empowering combination? → Out-of-the-box thinking
- 4. Further research needed to explore the potential of PIAAC and the skill effort logic as framework for the investigation of the relation btw. skills, mismatches, and non-economic outcomes

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Thank you very much for your attention.

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## Contact

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# Literature

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# Measuring the impact of skill effort

 $Y_{ic} = \alpha_c + \beta_1 RSE_{ic} + \beta_2 OSE_{ic} + \beta_3 USE_{ic} + \beta_4 C_{ic} + \upsilon_{ic} + \omega_{ic}$ or

$$Y_{ic} = \alpha_c + \beta_1 SEM_{ic} + \beta_2 C_{ic} + \upsilon_{ic} + \omega_{ic}$$

where SEM<sub>ic</sub> is a vector of the three skill effort match variables: Required Skill Effort RSE<sub>ic</sub>, Overperformance in Skill Effort OSE<sub>ic</sub>, and Underperformance USE<sub>ic</sub>.



